

GENERAL TERMS AND CONDITIONS OF PARTICIPATION IN THE PRIZE DRAW
“15 millionth cream cake”

1. GENERAL PROVISIONS

1.1 The “Win a weekend stay at Sava Hotels & Resorts” prize draw is organised and conducted by Sava Turizem d.d., Dunajska 152, 1000 Ljubljana, Slovenia (hereinafter referred to as the organiser), which is the owner of the Sava Hotels & Resorts brand.

1.2 These General terms and conditions determine:

- the execution of the prize draw,
- the conditions for participation in the prize draw,
- the prizes, choice of winner and prize collection,
- the rights and obligations of the winner,
- information on personal data processing related to the prize draw.

1.3 These General terms and conditions of participation in the prize draw are published at www.shr.si and available in printed form at the counter in the Park Café in Bled.

2. PRIZE DRAW EXECUTION

2.1 The prize draw is executed using ceramic tablets inserted into randomly selected cream cakes at the Park Café in the period from Saturday, 14.9.2019, up to and including Saturday, 5.10.2019.

2.2 The winner is anyone who finds a ceramic tablet in the cream cake. 5 (five) prizes will be granted every day and 10 (ten) prizes will be granted on Saturday, 5.10.2019. Each ceramic tablet will include the prize number matching a number on the list of prizes. When a person finds a ceramic tablet in the cream cake, they should to come to the counter in the Park Café, where they will be required to complete the prize collection form in order to receive a voucher to redeem the prize.

2.3 All winners (name, surname and town) will be published on the website www.shr.si.

2.4 The purchase of a product or service from Sava Hotels & Resorts is a condition for participation in the prize draw.

3. TERMS AND CONDITIONS OF PARTICIPATION IN THE PRIZE DRAW

3.1 The prize draw is open to all natural persons of adult age, excluding persons employed by the organiser or other companies in any way involved in the execution of this prize draw.

3.2 An individual becomes a prize draw participant by purchasing a cream cake at the Park Café in Bled during the specified period.

3.3 Every cream cake buyer states that:

- they are aware of the prize drawing and have learned about it at the latest when ordering the cream cake,

- they are aware that there may be a ceramic tablet concealed in their cream cake and will pay particular attention when consuming the cream cake,
- they agree to participate in the prize drawing,
- they are aware of the general terms and conditions of participation in the prize draw and have learned about them at the latest when ordering the cream cake.

3.4 Participants can take part in the prize draw more than once.

4. THE PRIZES

4.1 Prizes are granted by the prize draw organiser, Sava Turizem d. d., Dunajska 152, 1000 Ljubljana, Slovenia.

4.2 The prizes are:

Prize no.	Granted on	The prize – all vouchers are valid for 1 year
1	5.10.2019	Weekend package for 2 people at the Rikli Balance Hotel (2 nights with breakfast)
2		Weekend package for 2 people at Camping Bled – Glamping (2 nights)
3		Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
4		Chocolate cake & Taylor's Port (0.05l)
5		Ice cream coupe of choice
6		2 original Bled cream cakes
7		2 scoops of homemade ice cream with toppings
8		2 cups of gourmet coffee
9		2 original Bled cream cakes & Vinakoper Sweet Muscato wine (0.1l)
10		2 slices of cake & ice cream of choice (1 scoop)
11	4.10.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
12		Chocolate cake & Taylor's Port (0.05l)
13		Ice cream coupe of choice
14		2 original Bled cream cakes
15		2 scoops of homemade ice cream with toppings
16	3.10.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
17		Chocolate cake & Taylor's Port (0.05l)
18		Ice cream coupe of choice
19		2 original Bled cream cakes
20		2 scoops of homemade ice cream with toppings
21	2.10.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
22		Chocolate cake & Taylor's Port (0.05l)
23		Ice cream coupe of choice
24		2 original Bled cream cakes
25		2 scoops of homemade ice cream with toppings

26	1.10.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
27		Chocolate cake & Taylor's Port (0.05l)
28		Ice cream coupe of choice
29		2 original Bled cream cakes
30		2 scoops of homemade ice cream with toppings
31	30.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
32		Chocolate cake & Taylor's Port (0.05l)
33		Ice cream coupe of choice
34		2 original Bled cream cakes
35		2 scoops of homemade ice cream with toppings
36	29.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
37		Chocolate cake & Taylor's Port (0.05l)
38		Ice cream coupe of choice
39		2 original Bled cream cakes
40		2 scoops of homemade ice cream with toppings
41	28.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
42		Chocolate cake & Taylor's Port (0.05l)
43		Ice cream coupe of choice
44		2 original Bled cream cakes
45		2 scoops of homemade ice cream with toppings
46	27.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
47		Chocolate cake & Taylor's Port (0.05l)
48		Ice cream coupe of choice
49		2 original Bled cream cakes
50		2 scoops of homemade ice cream with toppings
51	26.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
52		Chocolate cake & Taylor's Port (0.05l)
53		Ice cream coupe of choice
54		2 original Bled cream cakes
55		2 scoops of homemade ice cream with toppings
56	25.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
57		Chocolate cake & Taylor's Port (0.05l)
58		Ice cream coupe of choice
59		2 original Bled cream cakes
60		2 scoops of homemade ice cream with toppings
61	24.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
62		Chocolate cake & Taylor's Port (0.05l)
63		Ice cream coupe of choice
64		2 original Bled cream cakes
65		2 scoops of homemade ice cream with toppings

66	23.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
67		Chocolate cake & Taylor's Port (0.05l)
68		Ice cream coupe of choice
69		2 original Bled cream cakes
70		2 scoops of homemade ice cream with toppings
71	22.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
72		Chocolate cake & Taylor's Port (0.05l)
73		Ice cream coupe of choice
74		2 original Bled cream cakes
75		2 scoops of homemade ice cream with toppings
76	21.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
77		Chocolate cake & Taylor's Port (0.05l)
78		Ice cream coupe of choice
79		2 original Bled cream cakes
80		2 scoops of homemade ice cream with toppings
81	20.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
82		Chocolate cake & Taylor's Port (0.05l)
83		Ice cream coupe of choice
84		2 original Bled cream cakes
85		2 scoops of homemade ice cream with toppings
86	19.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
87		Chocolate cake & Taylor's Port (0.05l)
88		Ice cream coupe of choice
89		2 original Bled cream cakes
90		2 scoops of homemade ice cream with toppings
91	18.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
92		Chocolate cake & Taylor's Port (0.05l)
93		Ice cream coupe of choice
94		2 original Bled cream cakes
95		2 scoops of homemade ice cream with toppings
96	17.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
97		Chocolate cake & Taylor's Port (0.05l)
98		Ice cream coupe of choice
99		2 original Bled cream cakes
100		2 scoops of homemade ice cream with toppings
101	16.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
102		Chocolate cake & Taylor's Port (0.05l)
103		Ice cream coupe of choice
104		2 original Bled cream cakes
105		2 scoops of homemade ice cream with toppings

106	15.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
107		Chocolate cake & Taylor's Port (0.05l)
108		Ice cream coupe of choice
109		2 original Bled cream cakes
110		2 scoops of homemade ice cream with toppings
111	14.09.2019	Admission to the Živa Wellness pools (up to 3 hours) + original Bled cream cake for 2 people
112		Chocolate cake & Taylor's Port (0.05l)
113		Ice cream coupe of choice
114		2 original Bled cream cakes
115		2 scoops of homemade ice cream with toppings

4.3 Winners are required to redeem their prize within 1 year (by 14.9.2020); prizes that involve accommodation can be redeemed by prior agreement with the Sava Hotels & Resorts booking department subject to availability at the relevant destination.

4.4 The prize value is not payable in cash or exchangeable for any other prize in any way. The prize is not transferable to other persons.

4.5 The winner is obliged to pay income tax according to the conditions of paragraph 4, article 15 of the Personal Income Tax Act of the Republic of Slovenia. The personal income tax is paid by the organiser on behalf of the winner.

5. CHOICE OF WINNER AND COLLECTION OF PRIZES

5.1 Winners will be chosen at random by finding randomly concealed ceramic tablets.

5.2 The winner is anyone who finds a ceramic tablet in the cream cake. When a person finds a ceramic tablet in the cream cake, they should to come to the counter in the Park Café, where they will be required to complete the prize collection form in order to receive the voucher to redeem the prize.

5.3 The prize is given to the winner in person at the location in the Park Café by an employee of the prize draw organiser.

6. RIGHTS AND OBLIGATIONS OF THE WINNER

6.1 The winner receives the prize after submitting the ceramic tablet and providing the personal data required for the fulfilment of tax obligations, which is a condition to receive the prize (name, surname, address, tax ID number).

6.2 The winner is entitled to receive the prize if they come to the counter at the Park Café on the same day they found the ceramic tablet and complete the form with the necessary personal data as stated in paragraph 6.1. If the winner fails to come forward at the Park Café by the end of opening hours on the day the ceramic tablet was found, the prize will be forfeited.

If the winner does not provide true and accurate personal data as required in paragraph 6.1, they lose the right to the award without the right to any other compensation.

6.3 The winner loses the right to the prize if they object to:

- the publication of their name, surname and town in the context of promoting the prize draw upon its completion;
- photographs or audio and/or video recordings being made when collecting the prize;
- photographs or audio and/or video recordings being made when redeeming the prize at the time, place and scenario arranged for photographs or audio and/or video recording;
- the publication of photographs or audio and/or video recordings referred to under previous bullet points on the organiser's website (including the organiser's social media pages and profiles) or in internet and print media.

6.4 The winner also loses the right to the prize if the organiser later establishes that the winner's participation in the prize draw was against the provisions of these General terms and conditions.

7. PERSONAL DATA PROCESSING INFORMATION

7.1 **The personal data controller is the prize draw organiser**, Sava Turizem d. d., Dunajska 152, 1000 Ljubljana, Slovenia. The organiser's **data protection officer** can be reached at the organiser's address, by e-mailing dpo@sava.si or by calling +386 4 206 51 38.

7.2 The winners' personal data are processed for the purposes of executing the prize draw (verifying conditions for participation and drawing the prizes) and for communicating the results of the prize draw. The provision of personal details for these purposes is mandatory for participation in the prize draw.

The legal basis for personal data processing is the organiser's legitimate interest in the execution of the prize draw.

7.3 The winner's personal data are processed for the purposes and under the conditions laid down in the previous paragraph as well as for the following purposes:

- granting and redeeming the prize;
- informing the interested public of the prize draw results;
- verifying that prize winner obligations under these General terms and conditions are met;
- meeting the organiser's tax obligations (calculation and payment of personal income tax).

The provision of personal details for these purposes is mandatory, otherwise the prize cannot be collected.

7.4 The legal basis for the processing of the winner's personal details is the gift contract, which is concluded when the winner receives the prize as determined in these General terms and conditions.

7.5 If the participant gives consent on the flyer to receiving information on the data controller's offers and news, their personal data will also be processed for the purpose of direct marketing until consent is revoked. The legal basis for personal data processing is the winner's consent to direct marketing, which can be revoked at any time following the instructions included in every communication sent. Consent to direct marketing is not a condition for participation in the prize draw.

7.6 The data controller (the organiser) will not share the participants' and winners' personal data with third parties, except for providing the winners' personal data to tax authorities for the purpose of calculating and paying personal income tax.

7.7 The data controller (the organiser) will store the participants' data for 1 month after the prize draw has ended or until the end of appeal procedures, while winners' data will be kept in the archive for 10 years. The personal data of the participants who consented to direct marketing will be kept until their consent is revoked.

7.8 The winner is entitled to request:

- access to their personal data;
- corrections of the personal data provided and limitations of its processing as related to this;
- the deletion of their personal data, provided that they also return the prize or refuse to accept it and revoke their consent to receiving communications;
- to request from the data controller (the organiser) any personal data related to them in CSV format or to request that the data controller (the organiser) forward such personal data to the data controller chosen by the winner.

7.9 More information and advice on how to exercise the abovementioned rights is available on the website www.shr.si in the [Personal data protection](#) section.

8. COMPLAINTS AND REFUNDS

8.1 All complaints and refund claims are dealt with by the prize draw provider. Prize draw participants can send complaints and refund claims to marketing@shr.si within 10 days from receiving the notice of prize draw results. Participants will be deemed to have received the notice on the day the organiser sends it to their e-mail address.

8.2 In the event of a dispute that the participant and the organiser are unable to settle amicably, the court of competent jurisdiction shall be the court in Ljubljana, Republic of Slovenia.

9. AMENDMENTS

9.1 The prize draw organiser can amend these rules if this is necessary for technical or commercial reasons or reasons related to the general public.

Ljubljana, 10.09.2019