

## GENERAL RULES AND CONDITIONS FOR PARTICIPATION IN THE PRIZE GAME

### “Who has made your holiday even more delightful?”

NOTICE: The condition for participation in the prize game is to be familiar with and accept these General Rules and Conditions, which is confirmed with a duly completed and signed leaflet.

#### 1. GENERAL PROVISIONS

1.1 The organizer and provider of the prize game “Who has made your holiday even more delightful?” is Sava Turizem d. d., Dunajska 152, 1000 Ljubljana, Slovenia (hereinafter: the Organizer), who is the owner of the Sava Hotels & Resorts brand.

1.2 These General Rules and Conditions stipulate:

- The course and performance of the prize game,
- Conditions for the participation in the prize game,
- Prize fund, selection of the prize winner and the awarding of prize,
- Rights and obligations of the prize winner,
- Information on the processing of personal data relating to the prize game.

1.3 These General Rules and Conditions for Participation in the Prize Game are published at [www.sava-hotels-resorts.com](http://www.sava-hotels-resorts.com), and are available in printed form at hotel receptions of Sava Hotels & Resorts.

#### 2. COURSE OF PERFORMANCE OF THE PRIZE GAME

2.1 The prize game will be carried out by means of leaflets available at hotel receptions of Sava Hotels & Resorts from 1 July 2019 to 8 September 2019 until 23.59.

2.2 Among the participants in the prize game, one prize winner, who will be awarded one prize from the prize fund, will be selected through a draw.

2.3 The prize draw will be carried out on 24 September 2019 after 12:00.

2.4 The results of the draw and the prize winner (name, surname and place of residence) will be published on the website [www.sava-hotels-resorts.com](http://www.sava-hotels-resorts.com). The Organizer will inform the participants of the results of the draw by e-mail no later than 8 days after the draw. Within the same deadline and in the same way, the Organizer will invite the prize winner to claim the prize.

2.5 The purchase of a Sava Hotels & Resorts product or service is not a prerequisite for participating in a prize game.

### 3. CONDITIONS FOR PARTICIPATION IN THE PRIZE GAME

3.1 The participant of the prize game may be any natural person of full age with permanent residence in the Republic of Slovenia, with the exception of the employees of the prize game Organizer and in the companies that participate in the implementation of the prize game.

3.2 An individual becomes a participant of a prize game upon the fulfilment of the following:

- Answers to the prize question on the leaflet;
- Accurately, correctly and completely fulfils all the data on the leaflet;
- Adopts these General Rules and Conditions by signing the leaflet;
- Submits the leaflet to the Organizer.

3.3 The prize question is: "Who has made your holiday even more delightful?", whereby the question relates to the employees of Sava Turizem d.d. (i.e., the participant of the prize game is to indicate who of the employees of Sava Turizem d.d. is the most kind, hospitable, etc.).

3.4 Each participant may only participate once in the prize game. If it is suspected that the same person has participated in the prize game using various electronic addresses or other personal data, the provider of the prize game shall immediately and irrevocably exclude him/her from the prize game.

3.5 Only leaflets filled out in accordance with point 3.2 of these General Rules and Conditions (hereinafter also: valid leaflets) shall be included in the prize draw.

### 4. PRIZE FUND

4.1 The prize shall be awarded by the Organizer of the prize game, Sava Turizem d. d., Dunajska 152, 1000 Ljubljana, Slovenia.

**4.2 The prize includes a 5-day holiday in one of the Sava Hotels & Resorts destinations - by the choice of the prize winner. The prize includes: 4x overnight stays with half board for two adults, with up to 2 children under 12 years of age (depending on the room).**

4.3 The prize winner can benefit from a prize up until and including 31 March 2020 (exempt dates are 24 December 2019 – 2 January 2020), by prior arrangement with the booking department of Sava Hotels & Resorts and in accordance with the availability of the capacity of the destination.

4.4 The prize is not payable in cash or exchangeable for any other prize. The prize is not transferable.

4.5 The prize winner is liable for the payment of personal income tax in accordance with the provision of the fourth indent of Article 15 of the Personal Income Tax Act. The Organizer of the prize game shall settle personal income tax on behalf of the prize winner.

## **5. SELECTION OF THE PRIZEWINNER AND PRIZE AWARD**

5.1 The prize winner will be selected by random draw.

5. The Organizer of the prize game shall conduct the draw on 24 September 2019, after 12.00, by randomly picking out a prize winner from the valid leaflets. The draw shall be attended by a three-member committee, comprised of employees of the Organiser of the prize game.

5.3 The Organizer shall award the prize to the prize winner after prior arrangement with the prize winner (in person or by post).

## **6. RIGHTS AND OBLIGATIONS OF THE PRIZEWINNER**

6.1 The Organizer shall inform the prize winner of the award to the e-mail address indicated on the leaflet within 8 days after the prize draw and invite the prize winner to collect the prize and provide data (name, surname, address, tax number) which is necessary for the purpose of fulfilling the tax obligations and the condition for the award and receipt of the prize.

6.2 The prize winner shall be entitled to a prize if he/she responds in writing within 21 days from the receipt of the Organizer's notice and provides all the necessary data referred to in the previous item. If the Organizer fails to receive the prize winner's reply within the indicated period, the prize winner shall be deemed to have waived the right to receive the prize.

6.3 If the prize winner fails to provide true and accurate personal data referred to in the first item of this Article, he/she shall lose the right to a prize without the right to any other compensation.

6.4 The prize winner loses the right to a prize if he/she objects to:

- The publication of his/her name, surname and place of residence in the context of announcements or promotions after the prize game;
- Photographing or audio and/or video recording of the prize award;
- Photographing or audio and/or video recording of the use of prize within the agreed period, place and scenario for photographing or audio and/or video recording;
- The publication of photos or audio and/or video recordings, referred to in the previous indents, on the Organizer's website (including the Organizer's pages or profiles in social networks) or online and printed media.

6.5 The prize winner shall lose the right to a prize also in the case, when the Organizer subsequently determines that the prize winner has participated in the prize game contrary to these General Rules and Conditions.

## 7. INFORMATION ON THE PROCESSING OF PERSONAL DATA

7.1 **The personal data controller** is the Organizer - Sava Turizem d. d., Dunajska 152, 1000 Ljubljana, Slovenia. **The person authorized for data protection** at the Organizer is available at the address of the Organizer, via e-mail: [dpo@sava.si](mailto:dpo@sava.si) and telephone number: +386 4 206 51 38.

7.2 The personal data of the participants shall be processed for the purpose of carrying out the prize game (verification of the conditions for participation in the prize game and draw) and for informing about the results of the prize game. The provision of personal data for these purposes is mandatory; without the data, participation in the prize game shall not be possible. The legal basis for the processing of personal data shall be the Organizer's legal interest to conduct a prize game.

7.3 The personal data of the prize winner shall be processed for purposes and under the conditions set out in the preceding paragraph, and for the following purposes:

- Award and use of the prize;
- Informing the interested public about the results of the prize game;
- Verification of the fulfilment of the obligations of the prize winner, in accordance with these General Rules and Conditions;
- Fulfilment of tax obligations of the Organizer (assessment and payment of personal income tax).

The submission of personal data for these purposes is mandatory; failing this, the prize winner shall not be awarded the prize.

7.4 The legal basis for the processing of personal data of the prize winner shall be a deed of gift, which in accordance with these General Rules and Conditions is to be concluded with the acceptance of the prize by the prize winner.

7.5 The controller (the Organizer) shall not forward the personal data of the participants and the prize winner to third parties, with the exception of the transmission of the personal data of the prize winner to the competent tax authorities for the purpose of the assessment and payment of personal income tax.

7.6 The controller (the Organizer) shall store in its archive the participants' data for another 1 month and the data of the prize winner for 10 years after the prize game.

7.7 The participants of the prize game have the right to request:

- Access to their personal data;
- The correction of personal data and, in this respect, the right to restrict processing;
- The deletion of personal data, upon declaring that they withdraw from participation in the prize game;
- That the controller (the Organizer) transmits them personal data relating to them in the CSV format or that the controller (the Organizer) transfers this data to any other controller, at the choice of the participant.

7.8 The prize winner has the right to request:

- Access to his/her personal data;
- The correction of personal data and, in this respect, the right to restrict processing;
- The deletion of personal data, upon declaring that he/she waives the right to receive the prize or returns the prize;
- That the controller (the Organizer) transmits him/her personal data relating to him/her in the CSV format or that the controller (the Organizer) transfers this data to any other, controller at the choice of the prize winner.

7.9 More information and assistance regarding the exercise of these rights is available at [www.shr.si](http://www.shr.si) under the **Protection of Personal Data** section.

## **8. APPEALS AND COMPLAINTS**

8.1 All appeals and complaints shall be solved by the provider of the prize game. The participants of the prize game may send their appeals and complaints to [marketing@shr.si](mailto:marketing@shr.si) within 10 days from the receipt of the notification of the results of the draw. A notice shall be deemed to have been received by the participant on the date when the Organizer sends the notice to his/her e-mail address.

8.2 If the participant and the Organizer are not able to settle possible disputes in an amicable manner, disputes shall be settled by the court of competent jurisdiction in Ljubljana, the Republic of Slovenia.

## **9. CHANGES**

9. The provider of the prize game may change these Rules upon the reasons of technical or commercial nature or on the part of the public.

Ljubljana, 28 June 2019